

State Health Insurance Assistance Program (SHIP)

SHIP is a federally funded, nationwide program. SHINE is the name of the SHIP in Massachusetts.



SHIP
State Health Insurance
Assistance Program
Navigating Medicare

WHAT WE DO:

- Provide unbiased information to Medicare eligible individuals, their families, and caregivers about Medicare and related health insurance benefits.
- Help with enrolling in or changing Medicare Prescription Drug Plans (Part D), Medicare Advantage Plans (Part C), and Medigap (Supplement) plans.
- We cannot sell anything -- we provide free and individualized information about Medicare options.
- We offer presentations at Council on Agings, Health Fairs, agencies, and other outreach events.

Get In Touch With Us



CALL US

(800) 243-4636



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THE SHINE PROGRAM

Serving the Health Insurance Needs of Everyone

BECOME A Certified SHINE Counselor

[Mass.gov/health-insurance-counseling](https://www.mass.gov/health-insurance-counseling)

Volunteer Opportunities Include:



Becoming a Certified SHINE Counselor



Assisting and Informing the Medicare Community



Helping support your local SHINE office



Promoting community awareness through presentations



Becoming a volunteer SHINE Counselor

Training is teacher led with PowerPoints, case studies, and quizzes.

There is a monthly meeting commitment.

Counseling takes place in-person, virtually, or over the telephone.

For more information:
<https://www.youtube.com/watch?v=GCx50wHIEq8>

Want to Help? This is what becoming a SHINE counselor can do for you:

- Flexible schedule
- Use your experience, knowledge, and wisdom to make a difference in your community
- Receive training and learn new skills
- Pride in helping others

